



# **Montgomery County Board of Election Outreach Presentation**

**Prepared by  
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Community Engagement/Public Relations Officer**



# OUTREACH

## 2022 TRADITIONAL OUTREACH SUMMARY

- 182 Events
- 107 Organizations





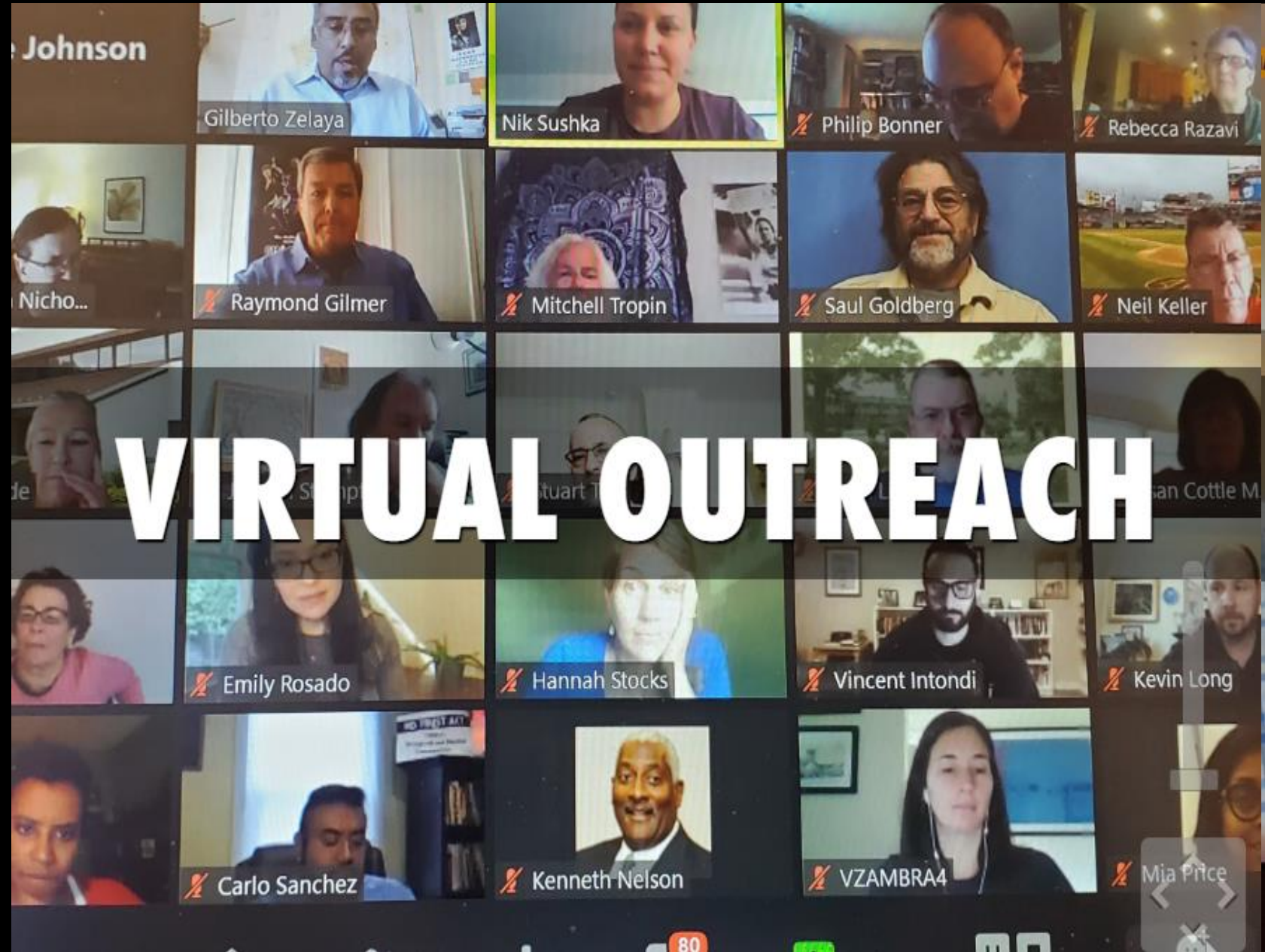
## SAMPLE PARTNERS

- BlackRock Ctr for the Arts
- Casa de Maryland
- Chinese Culture & Community Service Center
- Congregation Beth El
- Gap Busters
- MD State Board of Elections
- MCPS
- Montgomery College
- Montgomery County Gov't (MCPL, REC, OCP, etc.)
- Mt. Jezreel Baptist Church
- National Federation of the Blind
- Westfield Corp.
- Sandy Spring Museum
- Strathmore
- Vietnamese American Services
- Etc, etc, etc...



# 2022 VIRTUAL OUTREACH SUMMARY

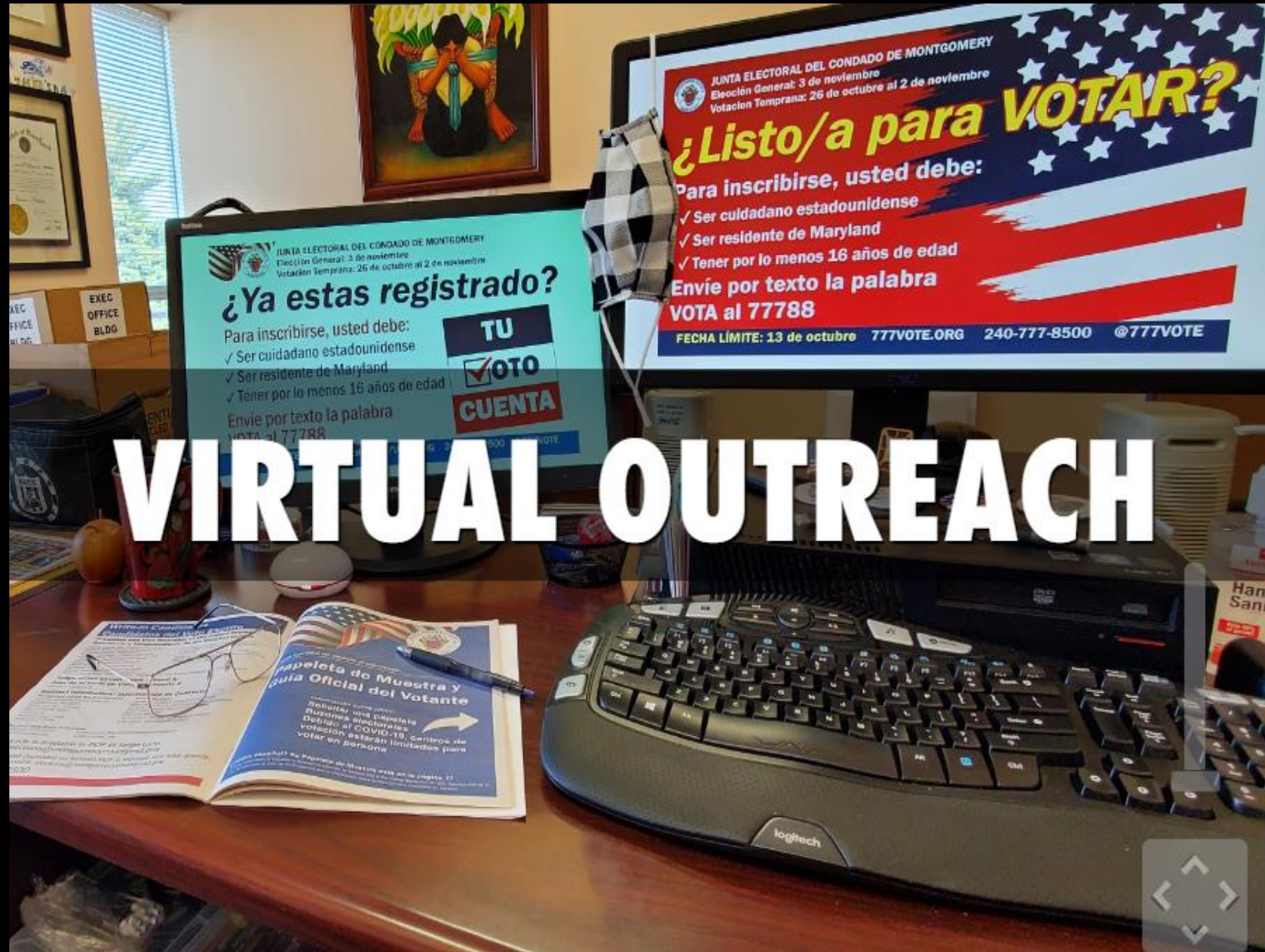
- 72 Sessions
- 49 Organizations





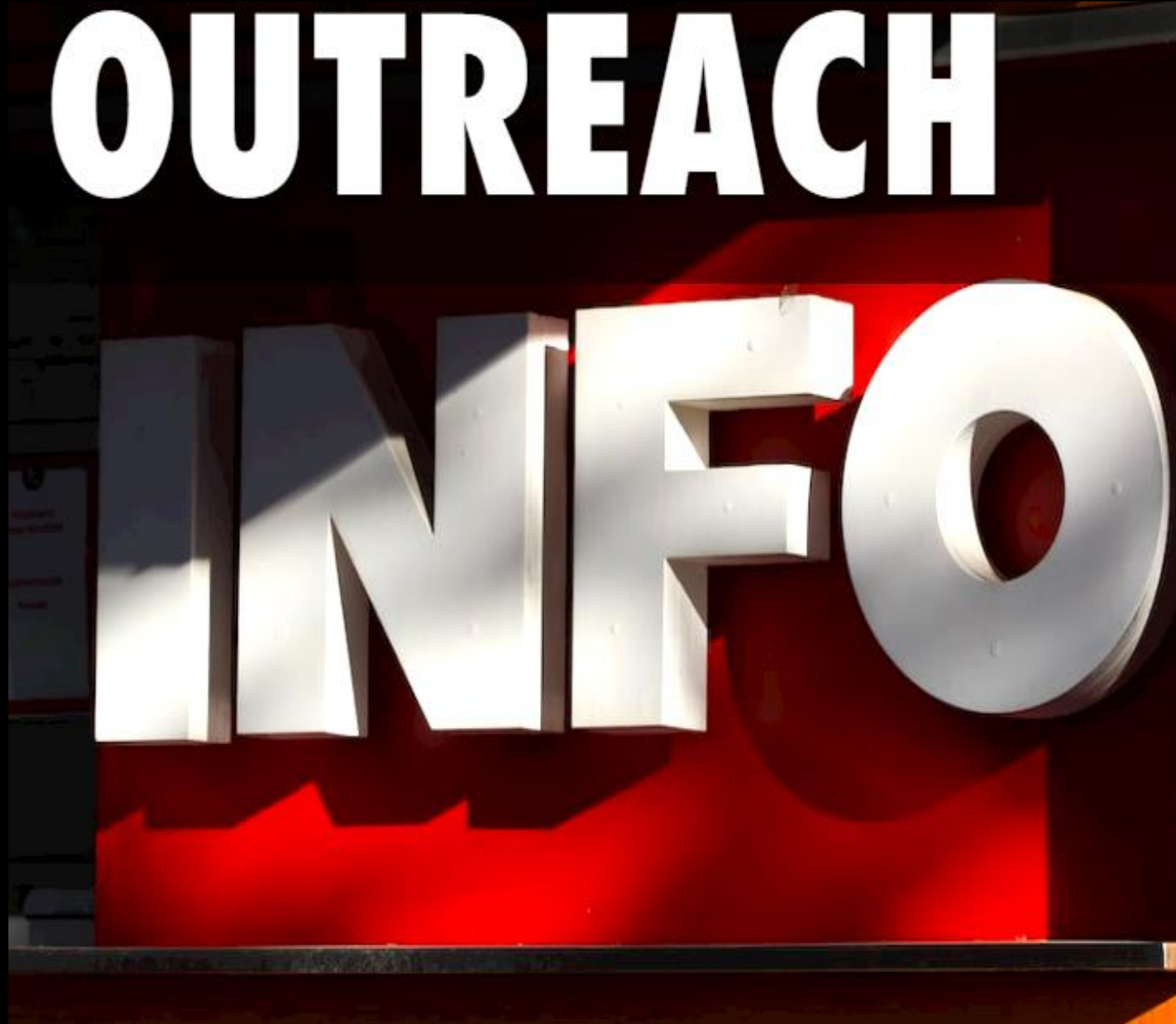
## SAMPLE PARTNERS

- Black Ministers Conference of Montgomery County
- Ewe Association of WDC
- Girl Scouts of America
- Interfaith Works
- Jewish Council for the Aging of Greater Washington
- Montgomery County Renters Alliance
- My MCMedia
- Potomac Valley Alumnae Chapter (PVAC) of Delta Sigma Theta Sorority, Inc.
- Sandy Spring Civic Association
- Shepherd's House
- International Christian Church
- Telemundo 44
- Etc, etc, etc...



## OUTREACH TOPICS

- How to register to vote
- Update voter registration
- Same day voter registration
- Three ways to vote
- MD closed party primaries
- Election worker service
- Election worker recruitment:  
bilingual, high school,  
Republican & Unaffiliated voters
- Importance to return election  
mail addressed to someone else
- Future Vote
- Special needs voting
- Difference b/ web delivery vs.  
Mail-in packet
- How to use sample ballot
- MoCo Votes app & SMS texting
- Canvass
- Provisional voting safeguards
- Etc, etc, etc...





National Association of Counties  
2005 Achievement Award Winner

This Award is presented to

***Montgomery County, MD***

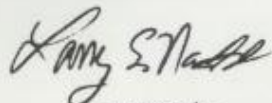
for  
its program

***Multi-Cultural Election Preparation  
in the 21st Century***

in recognition of an innovative program  
which contributes to and enhances county government in  
the United States.



Angelo Kyle  
President

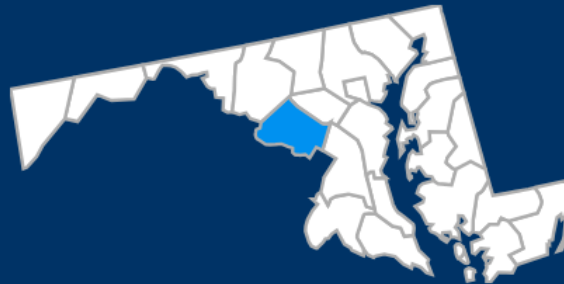


Larry Naake  
Executive Director

# National Association of Counties 2005 Achievement Award Winner



[ABOUT](#) [TOPICS](#) [ADVOCACY](#) [RESOURCES](#) [EVENTS & EDUCATION](#)



2020 NACo ACHIEVEMENT AWARD WINNER

## Multigenerational Voter Empowerment for an Ethnically Diverse Community

MONTGOMERY COUNTY, MD.

### ABOUT THE PROGRAM

**CATEGORY:** Civic Education and Public Information

**YEAR:** 2020

The Montgomery County Board of Elections has leveraged community partnerships and available resources to provide an array of services for all generations of voters. The Board's robust voter empowerment program reaches nursing home residents, middle school students and the generations in between.

### EXPLORE WINNING PROGRAMS

[Full Awards Database](#)

[More Programs in Civic  
Education and Public  
Information](#)







**FUTURE VOTE**





**OUR MISSION**





*From the  
real experts*

**increase current & future  
voter knowledge**



strengthen ties related  
to civic participation





preserving participatory  
democracy



**FV BREAKDOWN**





**47,500+ STUDENTS**





**35,000+ FAMILIES**



# 100K+ SERVICE HOURS



2004 - 2022





50.7% Male  
49.3% Female



71.5% Middle School  
28.5% High School



# ETHNICITY



- Caucasian = 31%
- African American = 17%
- South Asian = 16%
- Pacific Asian = 14%
- Latino = 12.5%
- Multiracial = 7%
- Not entered = 2%
- Native American = .5%





# MONDAY PRECINCT SETUP

- Sign "FV Roster" for SSL hrs.
- Discuss allergies, health issues, etc...
- Assist Chief Judge as directed
- Familiarize yourself with polling room (exits, bathrooms, layout)
- Note precinct phone number

## **ELECTION DAY SERVICE (greeter)**

- Be polite and smile
- Acknowledge voters
- Offer assistance & voter information
- Assist voters having difficulties standing
- Inform voters of prohibited activities (smoking, vaping, recording, taking pictures, no pets unless service animals, etc.)



# **ELECTION DAY SERVICE (exit)**

- Issue "I Voted" sticker
- Encourage Election Judge/Future Vote sign-up
- Create a clean working area free of clutter
- No Partisan literature allowed on table! ONLY MoCo & MD Board of Elections

## **ELECTION DAY SERVICE (MISC.)**

- Collect & recycle pens and privacy sleeves
- Keep entrance/exit clear
- Indicate restrooms



# **FV TRAINING TOPICS**

- Early Voting vs. Election Day (responsibilities)
- Provisional Ballot Prevention
- Vote by mail
- Voter maintenance
- Leveraging Sample Ballot
- Closed Party Primaries
- Section 203 & Naturalization rqmts





HIGH SCHOOL POLL WORKER

**RECRUITMENT**



THOMAS S. WOOTTON  
HIGH SCHOOL  
ATHLETIC HALL OF FAME



Montgomery County Board of Elections  
Future Vote Initiative

# VOLUNTEER ON ELECTION DAY

Earn Up To  
**\$21**

OR 25 SSL

Individuals must be  
registered to vote, live  
and be at least 16  
by Election

[www.777vote.org](http://www.777vote.org)

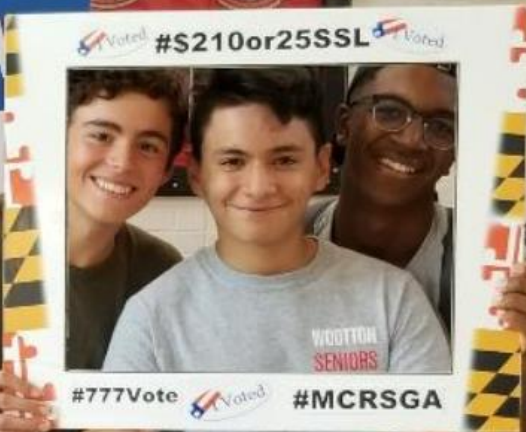
Follow us!



**REGISTER  
TO VOTE  
TODAY**  
You must be a U.S. citizen,  
16 or older, and not in the military.

Thursday, October 10, 2013  
POST TESTING - Main House

WARNING BELL	7:40	
PERIOD 1-4	7:45	11:10 TESTING
LUNCH	11:15	12:00 LUNCH
PERIOD 6	12:05	12:50
PERIOD 7	12:55	1:40
PERIOD 8	1:45	2:30

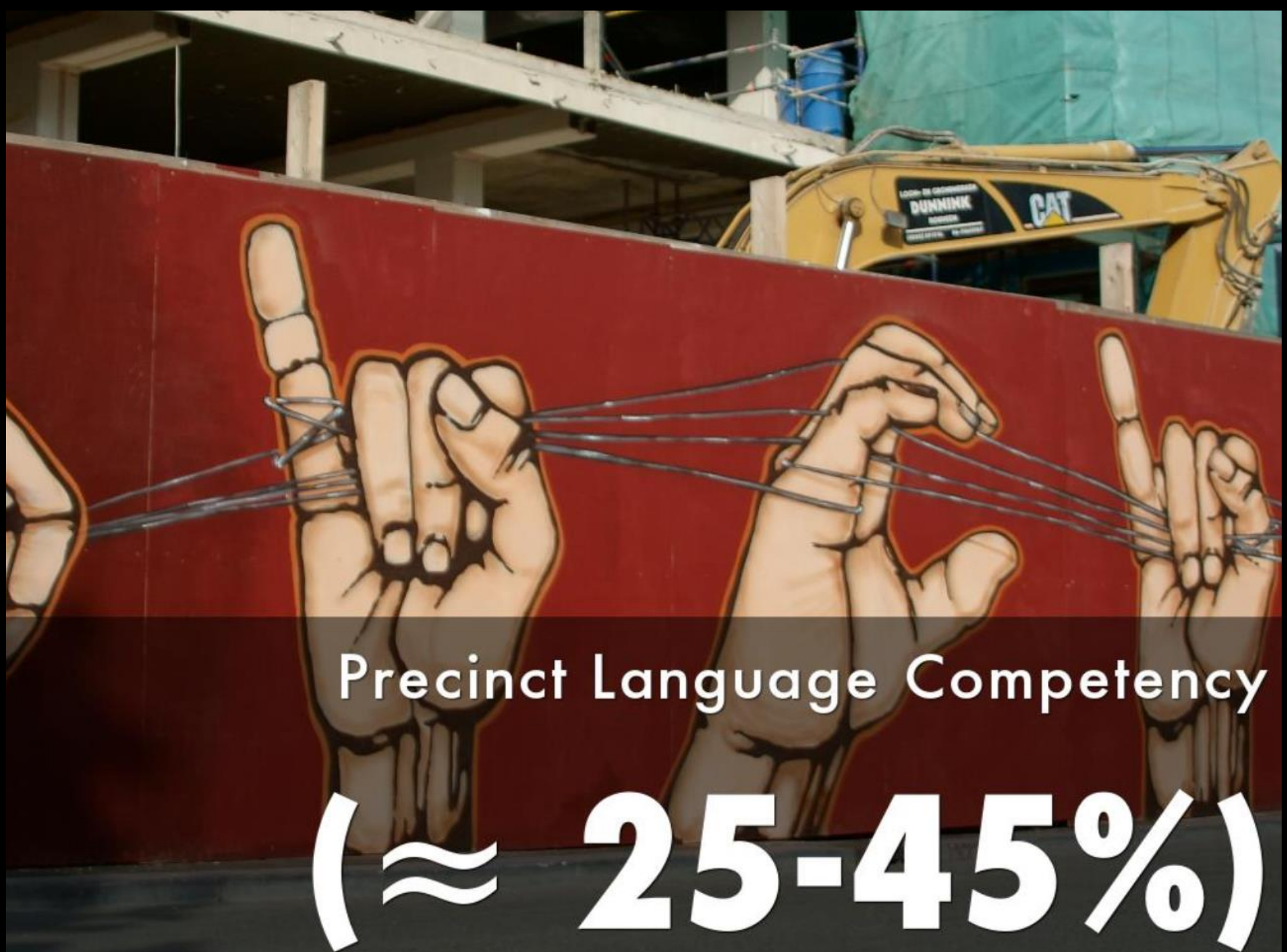


# 10,000+









Precinct Language Competency

( $\approx$  25-45%)

# Election Administration and Voting Survey 2022 Comprehensive Report

A Report from the  
U.S. Election Assistance Commission  
to the 118<sup>th</sup> Congress



## EAC Election Administration & Voting Survey 2022 Report

### % Age (Election Worker)

**U.S.**

**MD**

**MoCo**

**16-17**

1.7%

2.6%

9.9%

**18-25**

4.2%

2.8%

4.8%

**26-40**

10.2%

10.7%

8.5%

**41-60**

26.2%

27.9%

28.2%

**61-70**

31.7%

35.1%

30.4%

**71+**

26.1%

20.9%

18.2%

## EAC Election Administration & Voting Survey 2022 Report

### % Age (Election Worker)

**U.S.**

**MD**

**MoCo**

**16-25**

5.9%

5.4%

14.7%

## EAC Election Administration & Voting Survey 2022 Report

### Election Worker Average Age

**U.S.**

**MoCo**

61

54



National Association of Counties

## 2007 Achievement Award Winner

*This Award is Presented to*

**Montgomery, MD**

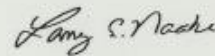
for  
its program

**"Future Vote Initiative": Catalyst  
for Tomorrow's Future Voters  
Today**

in recognition of an effective and innovative program  
which contributes to and enhances county government  
in the United States.



Colleen Landkamer, President



Larry E. Naake, Executive Director

# Montgomery County MD 2018 Clearinghouse Award Winner

Friday, March 11, 2022

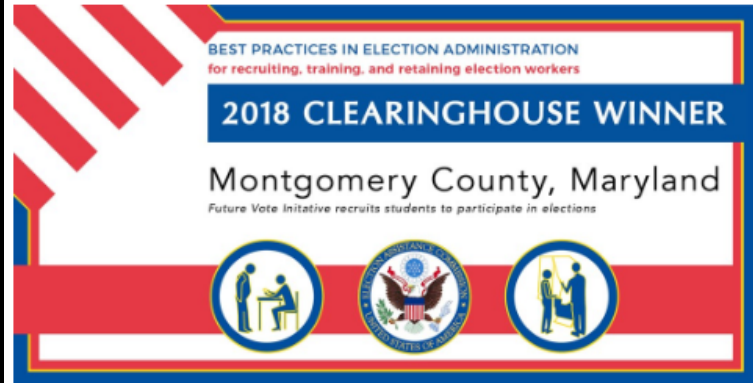
[Share >](#)

## Recruiting, Training and Retaining Election Workers

*The Future Vote Initiative, which has recruited students from grades 6 to 12 to participate in elections, including over some who have served as election judges after their sixteenth birthday.*

Since 2004, the Montgomery County Board of Elections (BOE) has conducted the Future Vote Initiative to encourage students from grades 6 to 12 to participate in elections. To date, 43,619 students have participated in the [Future Vote Initiative](#), including over 10,000 who have served as election judges after their sixteenth birthday. The program recruits energetic, tech savvy students, many of who are also bilingual, into the election workforce and saves the county money. The program also provides an experience for young people that will shape their values and character and give them an understanding of what it means to exercise their vote and empower others to do the same.

[Competition Submission](#)







**INTERNATIONAL ASSOCIATION  
OF GOVERNMENT OFFICIALS**

Representing the finest clerks, recorders, election officials & treasurers.

## **iGO Innovator Award: Election Official's Division**

2021: Gilberto Zelaya, Montgomery County, MD





**MODERNIZATION**

SUCCESS





**2022 Outcomes**  
**SMS TEXTING**  
40,648 messages

**77788 Commands**

**VOTE** (*VOTA*) = Register to vote

**CHECK** (*REVISE*) = Review/Update reg

**VBM** (*VPC*) = Mail-in ballot application

**SERVE** (*SERVIR*) = Election worker sign-up

**BOX** (*BUZON*) + Zip = Nearest drop box,  
address & directions

**EV** (*VA*) + **Zip** = Nearest EV ctr, address,  
directions & wait times

# Montgomery County Board of Elections (MD) 2020 Clearinghouse Award Winner

Friday, March 11, 2022

Share >

## Category: Outstanding Innovation in Election Cybersecurity and Technology (Large Jurisdictions)

*SMS Short Codes to Inform Voters*

SMS texting provided Montgomery County voters with reassuringly simple, straightforward, and time-sensitive information. The use of short codes allowed the office to provide information quickly by sending service-generated hyperlinks when voters needed it most. The program efficiently filled gaps in the availability of services and improved the administration of an existing county program. In addition, use of separate Spanish language short codes helped ease language barriers and build trust with Spanish-speaking voters across the County.

[Competition Submission](#)

The U.S. Election Assistance Commission (EAC) annual [Clearinghouse Awards](#), also known as the “Clearie” Awards, promote best practices in elections and celebrate the accomplishments of election officials across the United States.







## 2022 Outcomes

### SMS TEXTING

40,648 messages

**MoCo Votes App**

67,610 downloads



## CAPABILITIES

- Drop box locator, address & directions
- Early voting FAQ's
- Early voting center locator, address, directions & wait times
- Election day precinct locator, address & directions
- Election worker FAQ's
- Future Vote FAQ's
- MD State Board of Elections
  - OLVR
  - Mail-in Ballot request
  - Voter lookup
  - Rumor control
- MoCo Voters Guide & Sample Ballot
- Public transportation planner
  - Ride-On
  - Ride-On Flex
  - WMATA





2020 NACo ACHIEVEMENT AWARD WINNER

## Board of Elections Mobile App

MONTGOMERY COUNTY, MD.

### ABOUT THE PROGRAM

**CATEGORY:** Information Technology

**YEAR:** 2020

The Montgomery County Government Department of Technology Services (DTS), in partnership with the County's local Board of Elections (BOE), has successfully developed and published a mobile app – "MoCo Votes" – which enables County voters to obtain vital election related information. During calendar year 2020, Montgomery County, Maryland, will have both a Primary and General election, and voter turnout is anticipated to be exceptionally high for both. The MoCo Votes mobile app has been successfully published to the Apple and Google app stores and is available for download by County constituents. The realized goals of this program include the following:

- Making information easily available to County voters on mobile devices
- Potentially reducing the need for voters to file Provisional Ballots
- Improved voter outreach
- Ease of use and interactivity
- Compliance with the Americans with Disabilities Act
- Multilingual capability
- Integration with existing Enterprise systems
- Low Cost of implementation

### EXPLORE WINNING PROGRAMS

[Full Awards Database](#)

[More Programs in Information Technology](#)

[All Awards for Montgomery County, Md.](#)

[Questions?](#)

[Email Awards@NACo.org](mailto:Awards@NACo.org)



## 2022 Outcomes

### SMS TEXTING

40,648 messages

### MoCo Votes

67,610 downloads

### Facebook

97,207 impressions





Google Ads

## 2022 Outcomes

### **SMS TEXTING**

40,648 messages

### **MoCo Votes**

67,610 downloads

### **Facebook**

97,207 impressions

### **Google Ads**

905K impressions

# 2022 Digital Impressions

(Top 4: SMS + MoCo Votes App + FB + Google Ads)

# 1,110,465

(outcomes buttressed by branding)





# BRANDING



MONTGOMERY COUNTY BOARD OF ELECTIONS

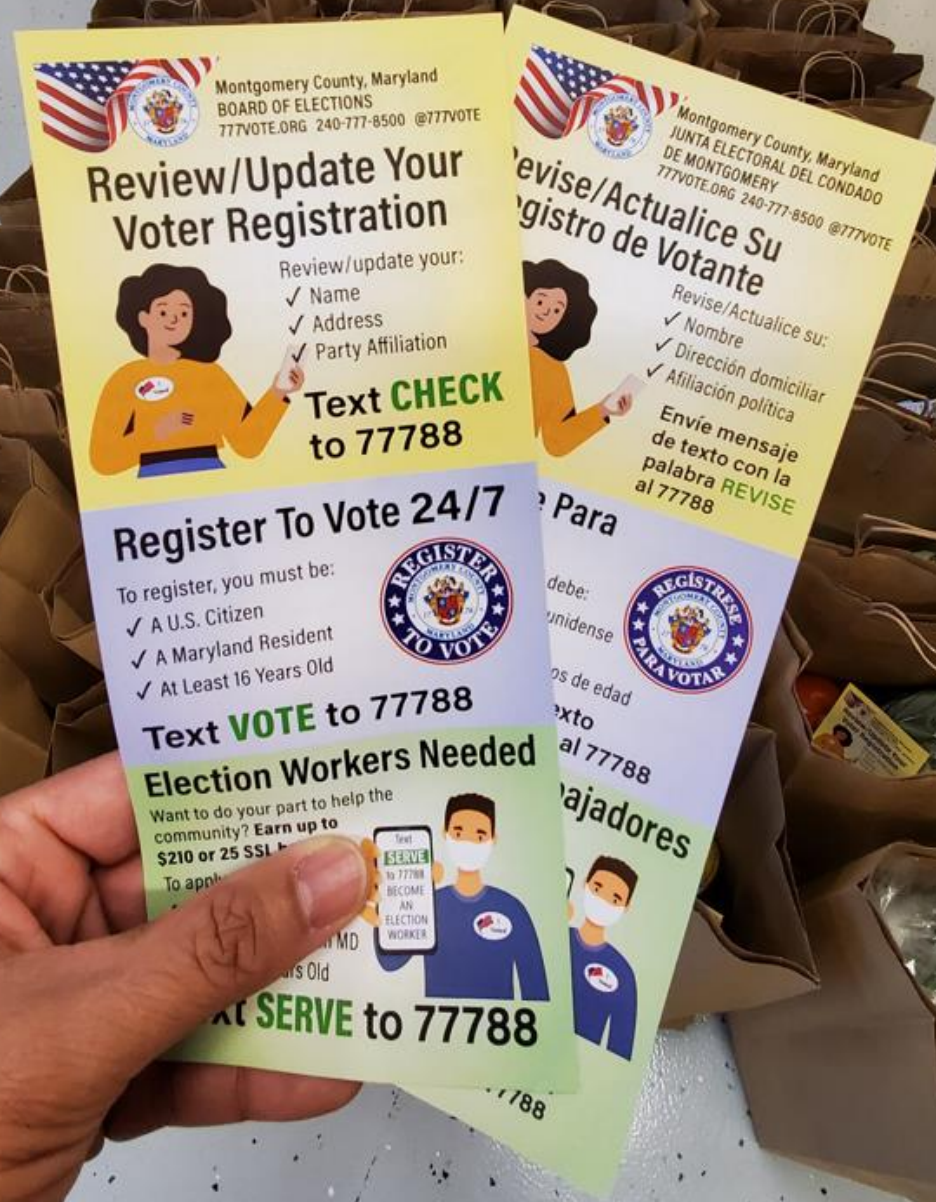
# Official Sample and Voting Info 2022 Gubernatorial Gen

Look inside for information on:

- ✓ Three Ways To Vote (pages
- ✓ Ballot Drop Boxes (page 4)
- ✓ Early Voting Centers (page
- ✓ MoCo Votes App & Phone
- ✓ Official Sample Ballot (pag

¿Habla español? Su Papeleta de Muestra Ofi  
e Información de Votación está en la página 2

Voting Information is provided in Spanish as required by Section



MONTGOMERY

# Muestra Oficial n de Votación s Gubernamental de 2022

Información sobre:

- votar (páginas 26 - 27)
- de papeletas (página 28)
- Anticipada (páginas 30 - 31)
- MoCo Votes y
- telefónicos (página 32)
- Oficial (páginas 11 - 16)

1975 requiere que la información sobre la votación

LOT  
ETA  
RREO  
org  
500  
mayo de 2024

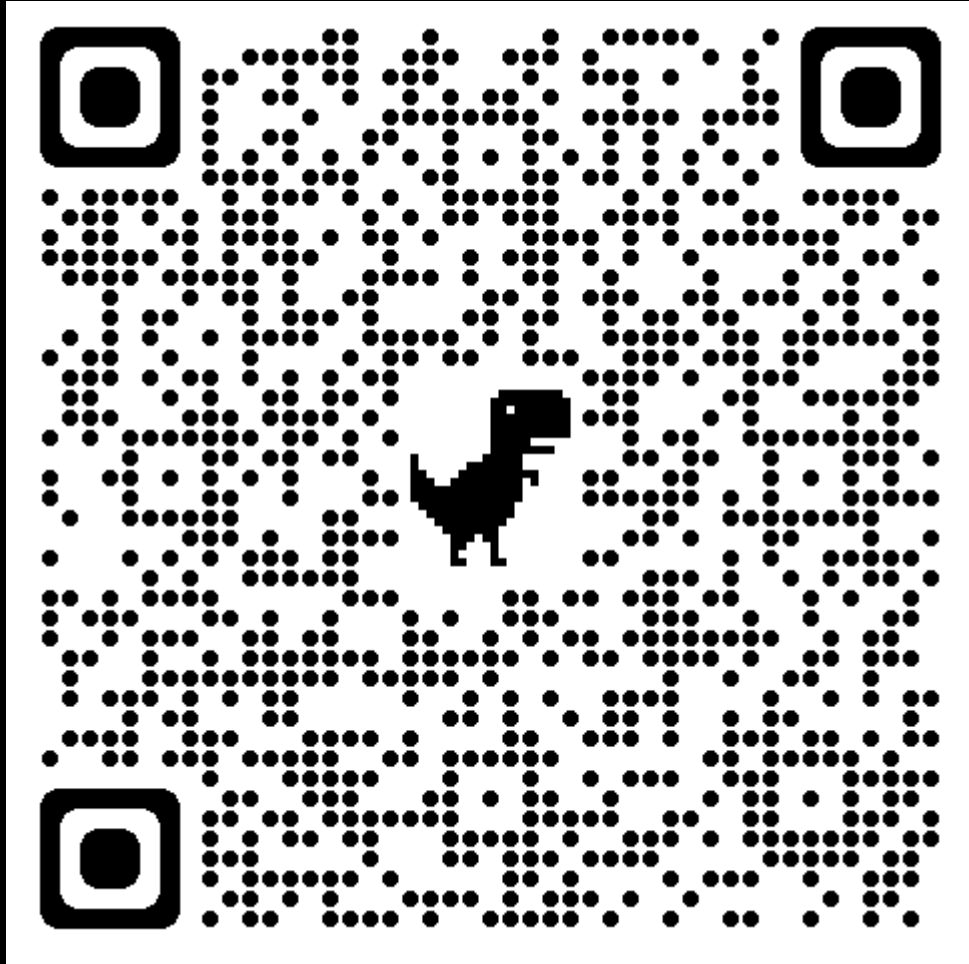
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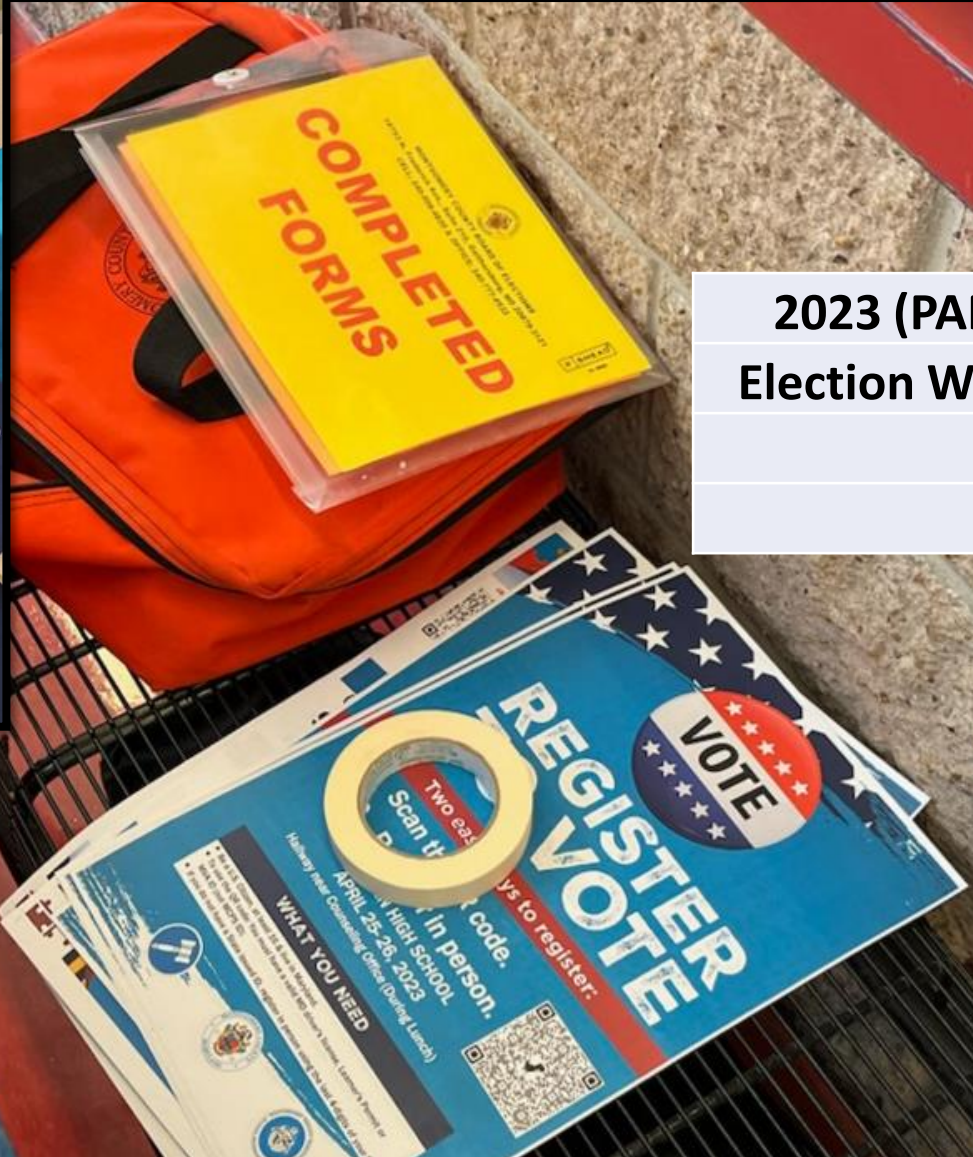
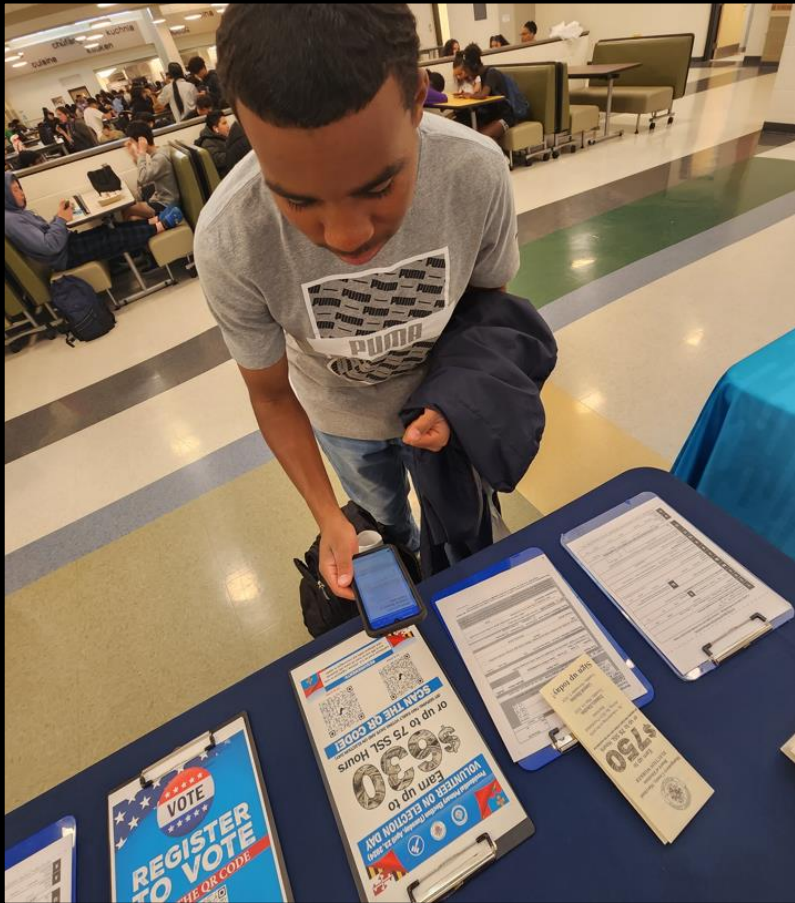
# Paperless Outreach

NEW FOR  
2024!



## Benefits:

- People can easily scan a QR code with their smart phone to act.
- Typing a URL is time-consuming and inconvenient on a mobile screen.
- Unlike online marketing, print-based marketing has limitations. With QR Codes, you can give consumers a way to access unlimited information.
- Mitigate abysmal handwriting.



**2023 (PAPERLESS PILOT) OUTREACH  
Election Worker Application Submitted**

Paper (220)

QR (1,019)





# THANK YOU!

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